

Dear Patient

Important information – Allport Surgery & Sunlight Group Practice

We are writing to everyone registered at Allport Surgery and Sunlight Group Practice to inform you that we will become one practice on 1st April 2023. As far as possible, please ensure that everyone in your household is aware of the changes outlined in this letter.

Having worked together successfully for a number of years, our GP partners now wish to become one practice. This will improve and future-proof safe, effective and sustainable primary care for local people. Both practices share a background of practicing high quality, patient-centred care supported by a hard-working and dedicated team. We are excited to have the opportunity of working together to become even stronger as a wider team.

We will maintain our current surgery buildings and patients will retain the same named GP.

The name of the practices will be:

Sunlight Group Practice @ Allport Surgery

Sunlight Group Practice @ Parkfield Medical Centre

Why are the GP partnerships merging?

- Our practices have a long history of working together and this is the logical next step to ensure future viability and to protect and enhance patient services.
- We know from experience that we have like-minded values and share the same ethos and vision for patient services.
- Both practices have a strong reputation in training and we all believe in educating and empowering our next generation of doctors and nurses.
- As a whole team there will be more opportunity to be forward thinking and innovative to ensure we deliver a high quality of care responsive to the needs of our practice population and staff.
- This merger will enable the practices to develop a more sustainable future, investing in new staff, facilities and equipment for our patients.

Will I still see the same GP?

- Yes. You will continue to see the same GPs in the same locations and receive the same high standards of care.
- If, for some reason, you chose to change Practices in the past there is no reason why you cannot continue as a patient with the new Partnership as you can request to see the GP of your choice. We will try to accommodate requests to see or speak to the GP of your choice, but this cannot be guaranteed as it will depend upon availability on the day.

How will I make an appointment?

- You will continue to book online using patches, call your practice reception (using the same telephone number you have always done) or visit in person as you do now.

What about my data? Is it safe?

- Yes. We will continue to protect your personal information in accordance with regulations. Your medical record will continue to be held in the same secure clinical system and only those individuals who have a valid need to access your record will do so.

Will Practice boundaries change?

- No. It was important to us that the individual Practice identities were preserved, and so it was requested that there was no change to the existing boundaries.

Do I need to do anything as a patient to remain on the list ?

- No – patients will be automatically transferred onto the new practice list.

What if I have moved from one Practice to the other already?

- If, for some reason, you chose to change Practices in the past there is no reason why you cannot continue as a patient with the new Partnership as you can request to see the GP of your choice. If, however, you are uncomfortable with receiving your care from the Practice you left, then you are of course free to consider registering elsewhere.

What if I do not wish to remain registered with the new Partnership?

- Firstly, if you have any particular concerns that could be answered without the need for you to change, do speak to us first. If you still feel that for some reason you do not wish to be a patient at the new partnership, you can register with any other local surgery as long as you are within their catchment area.

Will the telephone numbers change?

- The telephone number for each Practice will remain the same.

Will you have to lose any administration staff?

- We are all very busy practices and we anticipate expanding services for patients so we will need all our much valued staff.

What if I have any comments or further questions about the Merger?

- Please feel free to raise any points with the Practice Managers or staff

Both Practices would like to reinforce their enthusiasm for this exciting change. We know that it will be mutually beneficial to Practice Teams and Patients alike.

Not only is it important to ensure stability in very challenging times for the NHS, but our own aspirations to provide a long term commitment to offer the very best service we can to our patients are undoubtedly strengthened by working together as a supportive and innovative Partnership.

Yours sincerely,

Dr Jane Booth

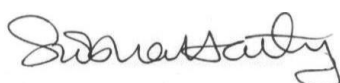
Dr Siobhan Harty

Dr Simon Delaney

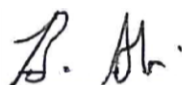

Dr Marian Boggild



Dr Baha Ali



Dr Rebecca Chambers – Sunlight Group Practice



Dr Heather Walton



Dr Peter McLaren – Allport Surgery

