



## HELP WITH FOOD

If you need emergency food support:

**Telephone: 0151 666 5050  
(Monday–Friday, 9am–5pm)**

**OUT OF HOURS SUPPORT  
Telephone: 0151 677 6557  
(after 5pm Monday–Friday and  
all day Saturday and Sunday,  
Bank Holiday)**

### **Wirral Foodbank**

Email:  
enquiries@wirralfoodbank.org.uk

Web: [www.wirral.foodbank.org.uk](http://www.wirral.foodbank.org.uk)

Telephone: 0151 638 7090

**Charitable Incorporated Organisation  
registered in England with  
Charity Number 1167967**



Wirral Foodbank Plus works with Citizens Advice Wirral, providing dedicated advice and support, including:

- ◆ Benefits
- ◆ Universal Credit
- ◆ Debt
- ◆ Housing
- ◆ Relationships

If you require help with any of the above or any of the services mentioned in this leaflet, please let one our volunteers know when you collect your emergency food from one our centres.



## **ADDITIONAL SUPPORT LEAFLET**



*Restoring Dignity Reviving Hope*

## Support for Essential Needs

(Household Support Fund)

Provides help towards:

- ◆ specialist food needs
- ◆ shoes and clothing
- ◆ furniture and household goods
- ◆ white goods
- ◆ fuel and water bills
- ◆ phone and broadband bills
- ◆ travel costs
- ◆ veterinary bills
- ◆ car repair bills
- ◆ medical expenses.

This list is not exhaustive and other essentials will be considered.

You can apply for help by contacting:

Wirral Council  
[www.wirral.gov.uk/welfaresupport](http://www.wirral.gov.uk/welfaresupport)  
or via the Wirral Council Helpline on  
**0151 666 5050.**



## Financial Support with Fuel & Water Debt

If you cannot afford to pay for your gas and electricity or you are struggling to deal with gas, electricity or water debt, you can get the following help:

- ◆ If you have a pre-payment meter, you can request a fuel voucher (gas and electric) from Wirral Council:

Contact Wirral Council  
[www.wirral.gov.uk/welfaresupport](http://www.wirral.gov.uk/welfaresupport) or via  
Wirral Council on  
**0151 666 5050.**

- ◆ If you pay by direct debit you can ask for help, from Citizens Advice Wirral, towards your gas, electricity and water costs, which will be paid directly to your provider:

or

- ◆ If you are struggling with gas, electricity and water debt you can ask for help from Citizens Advice Wirral, to clear or reduce your debt:

Contact Citizens Advice Wirral  
[www.citizensadvicewirral.org.uk](http://www.citizensadvicewirral.org.uk)

**08082 78 78 48**

## Help with repair or replacement of heating systems

If you are unable to repair or replace broken or an old heating system, and do not qualify for help under other programmes you can apply to for help from:

**Energy Projects Plus**

Call **0800 043 0151**

or

[www.epplus.org.uk/referrals](http://www.epplus.org.uk/referrals)



Please note that all applications for support are carefully considered against strict eligibility criteria and evidence of need.

